

**Rhode Island Department of Health
2011 Nursing Home Satisfaction Report**

Area of Performance							
Nursing Home (Alphabetical by Name)	Bed Size	Survey	Quality of Care	Quality of Life	Quality of Services	Overall Satisfaction	Total
<i>ALPINE NURSING HOME INC.</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>APPLE REHAB CLIPPER</i>	60	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>APPLE REHAB WATCH HILL</i>	60	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>AVALON NURSING HOME</i>	31	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>BALLOU HOME FOR THE AGED</i>	43	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BANNISTER HOUSE, INC</i>	95	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆	◆	◆◆	◆	◆
<i>BAYBERRY COMMONS</i>	110	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>BERKSHIRE PLACE NURSING AND REHABILITATION CENTER</i>	197	<i>Family</i>	◆◆	◆	◆◆	◆	◆
		<i>Resident</i>	◆	◆	◆◆	◆◆	◆◆
<i>BETHANY HOME OF RHODE ISLAND</i>	33	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BRENTWOOD NURSING HOME</i>	96	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>BRIARCLIFFE MANOR</i>	122	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>CEDAR CREST SUBACUTE & REHABILITATION CENTRE</i>	156	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>CHARLESGATE NURSING CENTER</i>	140	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆	◆◆
<i>CHERRY HILL MANOR NURSING AND REHABILITATION CENTER</i>	172	<i>Family</i>	◆	◆	◆	◆	◆
		<i>Resident</i>	◆	◆	◆	◆	◆

- ◆◆◆ Statistically better than the Rhode Island average
- ◆◆ Statistically about the same as the Rhode Island average
- ◆ Statistically worse than the Rhode Island average
- N/A Fewer than 10 responses, so no statistical comparison is possible
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CHESTNUT TERRACE NURSING AND REHABILITATION CENTER	58	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
CORTLAND PLACE	80	Family	◆◆	◆◆	◆◆	◆	◆◆
		Resident	--	--	--	--	--
COVENTRY CENTER	210	Family	◆	◆	◆	◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
CRA-MAR MEADOWS	41	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	--	--	--	--	--
CRESTWOOD NURSING AND CONVALESCENT HOME	76	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
EASTGATE NURSING & RECOVERY CENTER	68	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ELMHURST EXTENDED CARE	194	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆	◆	◆
ELMWOOD HEALTH CENTER	70	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
EMERALD BAY MANOR	30	Family	--	--	--	--	--
		Resident	--	--	--	--	--
EPOCH SENIOR HEALTHCARE ON BLACKSTONE BOULEVARD	55	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
EVERGREEN HOUSE HEALTH CENTER	160	Family	--	--	--	--	--
		Resident	--	--	--	--	--
FOREST FARM HEALTH CARE CENTER, LLC	50	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
FRIENDLY HOME	126	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
GOLDEN CREST NURSING CENTRE	152	Family	◆◆	◆◆	◆◆	◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆

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GRACE BARKER NURSING CENTER, INC.	86	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
GRAND ISLANDER	146	Family	◆◆	◆◆	◆◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
GRANDVIEW CENTER	72	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
GREENVILLE CENTER	131	Family	◆◆	◆	◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
GREENWOOD CARE AND REHABILITATION CENTER	130	Family	◆	◆◆	◆	◆	◆
		Resident	◆	◆	◆	◆	◆
HALLWORTH HOUSE	57	Family	◆◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
HARRIS HEALTH CARE NORTH	32	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
HARRIS HEALTH CENTER	31	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
HATTIE IDE CHAFFEE HOME	60	Family	◆◆	◆◆	◆◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
HEATHERWOOD NURSING & REHABILITATION CENTER	112	Family	◆◆	◆◆	◆◆	N/A	◆◆
		Resident	◆◆	◆	◆◆	◆	◆
HEBERT NURSING HOME INC	133	Family	◆◆	◆◆	◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆	◆◆	◆◆
HERITAGE HILLS NURSING CENTRE, LLC	95	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
HOLIDAY RETIREMENT HOME	170	Family	◆◆	◆◆	◆◆	◆◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
HOPKINS MANOR, LTD.	200	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	--	--	--	--	--

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JEANNE JUGAN RESIDENCE	44	Family	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
JOHN CLARKE RETIREMENT CENTER	60	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
KENT REGENCY	153	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
LINN HEALTH CARE CENTER	84	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
MANSION NURSING AND REHABILITATION CENTER	62	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
MORGAN HEALTH CENTER	120	Family	◆◆	◆	◆◆	◆	◆
		Resident	N/A	N/A	N/A	N/A	N/A
MOUNT ST. RITA HEALTH CENTRE	98	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
NANCY ANN NURSING FACILITY	20	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
OAK HILL NURSING AND REHABILITATION CENTER	139	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
OAKLAND GROVE HEALTH CARE CENTER	172	Family	◆	◆	◆	◆◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ORCHARD VIEW MANOR NURSING AND REHAB	166	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
OVERLOOK NURSING & REHABILITATION CENTER	100	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
PARK VIEW NURSING HOME	66	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
PAWTUCKET CENTER	154	Family	◆	◆	◆	◆	◆
		Resident	◆	◆	◆	◆	◆

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PAWTUXET VILLAGE CARE AND REHABILITATION CENTER	131	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆	◆◆	◆◆	◆	◆◆
PINE GROVE HEALTH CENTER	69	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆	◆	◆	◆◆	◆
RHODE ISLAND VETERANS HOME	260	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆◆	◆◆	◆◆
RIVERVIEW HEALTHCARE COMMUNITY	190	Family	◆	◆	◆	◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ROBERTS HEALTH CENTRE INC.	66	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SAINT ANTOINE RESIDENCE	260	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆	◆◆	◆◆
SAINT ELIZABETH HOME	120	Family	◆◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆◆	◆◆
SAINT ELIZABETH MANOR	133	Family	◆◆	◆◆	◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
SAKONNET BAY MANOR	30	Family	--	--	--	--	--
		Resident	--	--	--	--	--
SCALABRINI VILLA	120	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SCALLOP SHELL NURSING & REHABILITATION CENTER, INC	72	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SCANDINAVIAN HOME	74	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SENIOR LIFESTYLE NORTH BAY	44	Family	--	--	--	--	--
		Resident	--	--	--	--	--
SHADY ACRES, INC.	55	Family	◆◆	◆◆	◆◆◆	◆◆	◆◆
		Resident	◆◆	◆◆◆	◆◆	◆◆	◆◆

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SILVER CREEK MANOR	128	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
SOUTH BAY MANOR	57	Family	--	--	--	--	--
		Resident	--	--	--	--	--
SOUTH COUNTY NURSING AND REHABILITATION CENTER	120	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆	◆	◆	◆	◆
SOUTH KINGSTOWN NURSING AND REHABILITATION CENTER	112	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ST. CLARE HOME	47	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	N/A	◆◆
STEERE HOUSE NURSING AND REHABILITATION CENTER	120	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SUMMIT COMMONS	130	Family	◆◆	◆◆	◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SUNNY VIEW NURSING HOME	57	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
TOCKWOTTON HOME	42	Family	◆◆	◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
TRINITY HEALTH AND REHABILITATION CENTER	158	Family	◆◆	◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆	◆◆	◆◆
VILLAGE AT WATERMAN LAKE	22	Family	N/A	N/A	N/A	N/A	N/A
		Resident	--	--	--	--	--
VILLAGE HOUSE	95	Family	◆◆◆	◆◆◆	◆◆	◆◆	◆◆◆
		Resident	◆◆	◆◆	◆	◆◆	◆◆
WARREN CENTER	63	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆◆	◆◆	◆◆
WATERVIEW VILLA	132	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆

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WEST SHORE HEALTH CENTER	145	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆	◆◆	◆◆
WEST VIEW HEALTH CARE CENTER	120	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
WESTERLY HEALTH CENTER	106	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
WESTERLY NURSING HOME	66	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
WOODLAND CONVALESCENT CENTER, INC	40	Family	--	--	--	--	--
		Resident	--	--	--	--	--
WOODPECKER HILL NURSING HOME	41	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
WOONSOCKET HEALTH CENTRE	150	Family	◆◆	◆◆	◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆

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